

PCX Austin – Accessibility (ADA) Policy

Accessibility Commitment

PCX Austin is committed to providing a welcoming, inclusive, and accessible experience for all attendees, exhibitors, guests, and participants. The event is held at the Fairmont Austin, an ADA-compliant venue. We strive to comply with the Americans with Disabilities Act (ADA) and work closely with the venue to ensure reasonable accommodations are available.

Mobility Accessibility

The Fairmont Austin is ADA compliant and accessible to individuals with mobility disabilities. Accessible entrances, restrooms, elevators, and seating areas are available throughout the facility.

Accessible seating areas will be designated in panel rooms and main programming spaces. Seating is available on a first-come, first-served basis and is subject to room capacity limits.

ADA Wristband / Line Access

Attendees requiring ADA accommodations for lines may visit Registration upon arrival to request an ADA wristband.

The ADA wristband allows for reasonable line accommodations where necessary. One companion may accompany the ADA guest in designated accessible areas.

ADA accommodations do not provide early entry or guaranteed seating but allow for reasonable access adjustments where appropriate.

Service Animals

Service animals as defined by the ADA are permitted at PCX Austin and within the Fairmont Austin. Service animals must remain under control at all times.

Emotional support animals, therapy animals, or pets are not permitted.

Sensory Considerations

PCX Austin is a high-energy event and may include flashing lights, amplified sound, crowd noise, and other sensory stimuli. Attendees who may be sensitive to these conditions should plan accordingly.

Where feasible within the venue, we will designate quiet or decompression areas.

Accommodation Requests

If you require specific accommodations, please contact us in advance at: support@pcxaustin.com

We request that accommodation inquiries be made at least 14 days prior to the event to allow adequate time for coordination.

On-Site Assistance

Please visit the Fairmont Austin website for more information <https://www.fairmont-austin.com/stay/accessibility/>. During the event, attendees may visit Registration for assistance related to accessibility needs.